NORTHERN EAGLES SOCCER CLUB

REFUND POLICY

Northern Eagles Soccer Club understands that personal circumstances can change. However, registration fees are used to meet commitments made by the Club on behalf of registered players, including competition entry, administration, insurance, facilities, equipment and other operational costs.

For this reason, **registration fees are not automatically refundable**.

A refund will not ordinarily be provided for:

- a change of mind;
- a decision not to participate after registration;
- choosing to play for another club;
- non-attendance at training or matches;
- injury;
- dissatisfaction with team placement, selection, coaching or playing time;
- changes to personal, family, work or sporting circumstances;or
- disciplinary action, suspension or removal from the Club arising from a breach of Club rules, policies or registration conditions.

All refund requests must be submitted in writing to the Club Treasurer treasurer@northerneagles.org.au and must clearly outline the reason for the request.

Refund requests will be considered on a case by case by the authorised Club representative(s) and/or the Committee.

No refund request will be automatically accepted after the commencement of the competition season, except where the Committee determines that exceptional circumstances justify consideration.

Updated October 2026